

CYC Parent Communication Pathways

For questions, queries or concerns please follow the communication pathway below -

Questions or concerns relating to your child's progress should first be directed to their coach. Please note that it is not always possible to chat to a coach before a training session therefore we recommend that you contact the club to arrange a suitable time.

To contact your child's coach – email admin@cyc.net.au
Your email will be passed on and your coach will contact you as soon as possible

If your concern relates to another child or parent, please contact our Centre Manager

Email Dustin Wilson, dustin.wilson@cyc.net.au

Questions or concerns relating to competitions should be directed to our Competitions Coordinator

Email our Competitions Coordinator, Kate Francis – competitions@cyc.net.au

Questions or concerns relating to your account should be directed to accounts

Email our accounts team - accounts@cyc.net.au

If your concern relates to your child's coach or if you feel your issue have not been resolved, please contact the Program Coordinators

Email Melissa Skewes - melissa.skewes@cyc.net.au - WAG Squads
Email Dani Robb – dani.robbs@cyc.net.au – Recreational classes and TRP Squads

If your concerns have not been resolved by the Program Coordinator, please contact the Centre Manager

Email Dustin Wilson, Centre Manager – dustin.wilson@cyc.net.au

If your concerns have not been resolved by the Centre Manager, please contact the Club President

Email Mel Stone, Club President – president@cyc.net.au