

CYC Parent Communication Pathways

For questions, queries or concerns please follow the communication pathway below -

Questions or concerns relating to your child's progress should first be directed to their coach. Please note that it is not always possible to chat to a coach before a training session therefore we recommend that you contact the club to arrange a suitable time.

To contact your child's coach – email admin@cyc.net.au
Your email will be passed on and your coach will contact you as soon as possible

If your concern relates to another child or parent, please contact our Program Manager

Email Sarah Hiesler, sarah.hiesler@cyc.net.au

Questions or concerns relating to competitions should be directed to our relevant Coordinator

For WAG competition questions mail Kate Francis – competitions@cyc.net.au , for TRP competition questions email Dani Robb – dani.robb@cyc.net.au

Questions or concerns relating to your account should be directed to accounts

Email our accounts team - accounts@cyc.net.au

If your concern relates to your child's coach or if you feel your issue have not been resolved, please contact the Program Coordinators

WAG Squad - email Sophie Norris – Sophie.norris@cyc.net.au
TRP Squad and Rec - email Dani Robb – dani.robb@cyc.net.au
MAG & WAG Rec – email Sarah Hiesler – sarah.hiesler@cyc.net.au

If your concerns have not been resolved by the Program Coordinator, please contact the Centre Manager

Email Karyn Clancy, Centre Manager – Karyn.clancy@cyc.net.au

If you concerns have not been resolved by the Centre Manager, please contact the Club President

Email Tom Batty, Club President – president@cyc.net.au